

**Blaby District Council and Hinckley and Bosworth Borough Council
Joint Community Safety Partnership Overview & Scrutiny Committee**

Date of Meeting	8 March 2018
Title of Report	Blaby and Hinckley and Bosworth Joint Community Safety Partnership Annual Scrutiny Report
Report Author	Strategic Director (Blaby District Council) Director of Community Services (Hinckley & Bosworth Borough Council)

1. What is this report about?

- 1.1 To provide an update as to the priorities, performance, successes and challenges in relation to the Blaby and Hinckley and Bosworth Community Safety Partnership

2. Recommendation

- 2.1 That Scrutiny notes the content of this report

3. Reason for Decision(s) Recommended

- 3.1 This report is the second required annual report from the Blaby and Hinckley and Bosworth Community Safety Partnership (CSP)

4. Matters to consider

4.1 Strategic Overview

The Crime & Disorder Act 1998 provides the framework for the establishment of Community Safety Partnerships (CSP's). Membership must include the "Responsible Authorities" as defined by the Crime and Disorder Act 1998.

The responsible authorities on the local Partnership are Blaby District Council, Hinckley and Bosworth Borough Council, Leicestershire County Council, Police, Fire & Rescue Service, Clinical Commissioning Groups and Probation.

- 4.2 The Community Safety Partnership delivers its work based around the three priorities of the CSP strategy 2017-2020. Action plans and a robust performance management system are in place to ensure delivery of the Community Safety Strategy.

The three priorities were decided on following consultation with our partners, the public and young people:

- Protecting and supporting people
- Reducing offending and reoffending
- Improving community confidence and cohesion

4.3 Protecting and supporting people

Domestic Abuse

The Partnership works to support victims and secondary victims (children) of domestic abuse through in house services and services offered by partnership members. These services provide emotional and practical support for victims both in a one to one and group work setting so that they are not only safer in the short term but they have the tools to move on from their experiences, to improve their wellbeing and help stem the cycle of abuse.

Substance Misuse

The Partnership provides support to individuals with substance misuse issues, delivered by in-house and partnership services (such as Turning Point) individuals can receive both short term intervention work and referrals into appropriate agencies for long term support where needed.

Hate Crime

Hate Crime is an area of crime that is under reported and has a significant impact on the victim. The partnership works hard to raise awareness of hate crime and to ensure that people are aware of how to report it. The CSP works closely with partners across the county to ensure a consistent approach to Hate Crime. For example using data provided via the Hate Improvement Monitoring Project (HIMP) to identify trends and target campaigns. The partnership also takes part in the national Hate Crime awareness campaigns – for example the Police “Stamp It Out” campaign which ran alongside the national Hate Crime awareness week campaign.

Emerging threats

The partnership has increased the amount of work it does in raising awareness of emerging threats targeting vulnerable people such as Child Sexual Exploitation (CSE), fraud and scams and cyber crime. Working with local and national providers to put on cyber safety events for staff and businesses, “spot the signs” CSE training and joining Friends Against Scams.

PREVENT (anti-radicalisation programme)

A local PREVENT (anti-radicalisation) action plan is in place locally which has seen training provided to front line services and an awareness raising play “Going to Extremes” delivered across schools in the partnership area.

4.4 Reducing Offending and Re-offending

Operational groups

The Partnership’s Endeavour and Tactical Groups, Joint Action Group (JAG) and People and Places forum (PPF) work throughout the year to identify and tackle threat, risk and harm to communities and individuals. They each meet

on a monthly basis with the JAG/PPF working to protect vulnerable people and the tactical groups working to lessen the impact of emerging threats and place based issues. The groups also actively use legislation available to them via the Anti-social Behaviour, Crime and Policing Act 2014.

Work with young people

Work starts at an early age to educate young people on citizenship and the negative impact anti-social behaviour has on communities. The partnership delivers various anti-social behaviour programmes in primary schools including 'ASB Busters' (developed in-house) and Keep Safe Club (delivered by the Police). The partnership also work with young people in high schools to deliver targeted work aimed at reducing offending such as Street Doctors knife crime events.

Diversionary activities and programmes are provided throughout the year to divert young people away from crime and anti-social behaviour via Hinckley and Bosworth' community houses, Blaby BB19 youth services, youth offending services and partnership commissioned services such as 'Streetvibe' young people services.

Rural Crime

Rural Watch, Heritage Watch and Horse Watch have all been established across the partnership area and work is continuing to encourage membership of these schemes and work closely with our rural communities.

4.5 Improving Community Confidence and Cohesion

Communication

The Partnership has increased its promotion of it's successes over the last year. This includes the production of a dedicated 6 monthly newsletter, and articles in Council and Neighbourhood Watch newsletters. Regular promotion of services available takes place to encourage people to report crime and disorder particularly for under reported crimes such as hate crime, scams and domestic abuse.

Social media is used by the partnership to promote events, national and local campaigns and raise awareness. [Stats here](#)

Consultation

The community are consulted year round about their priorities and issues regarding crime and disorder. This intelligence is fed into our strategy and action plans to ensure we are tackling what matters most to our communities. For 2017/18 consultation has shown that the main concerns from members of the public are:

BDC Top 3		HBBC Top 3		Joint Top 3	
Groups Causing Nuisance	28%	Drug/Drug related crime	34%	Groups Causing Nuisance	26%
Littering/Fly tipping	16%	Littering/Fly tipping	23%	Drug/Drug related crime	24%
Noise Nuisance	14%	Groups causing	22%	Littering/Fly tipping	20%

		nuisance			
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Fig 2 – PLF funding to the CSP 2017/18

The Partnership is currently consulting with young people in high schools about what their community safety priorities are and their experiences of ASB. Currently we have consulted with over 800 young people.

Service improvement

Police have seen significant improvements in the 101 call handling service over 2017. The 101 service receives in excess of 40,000 non emergency calls per year. Abandonment rates (where a caller hangs up before speaking to an operator) have been dropping from 23% mid 2017 to 3.2% in January 2018.

Events and activities

The Partnership delivers a wide range of community based initiatives including Great Get Together events, Community Safety “pop-up” events offering crime prevention and safety advice and LLFRS Fire bike and Fatal 4 activities at schools, community fun days, and community groups.

Reporting

The police launched an online Partnership Reporting Tool which is for partners to report intelligence, including changes in community tensions. This tool has been used 8 times by HBBC and Blaby since its launch.

5. Health of the Partnership

5.1 Funding

External funding to assist in the work of the partnership primarily comes via The Police and Crime Commissioner’s (PCC) Partnership Locality Fund (PLF). This enables the partnership to commission and recommission services that enable it to achieve the actions that meet objectives set in the Community Safety Strategy and in the local Police and Crime Plan

The current funding awarded to the CSP from the PLF is £95,148 and is spent in the following way:

Activity	Blaby	Hinckley and Bosworth
Grass Roots community fund	3,300	4,000
Children’s worker	23,000	23,000
Home security scheme	500	2,000
Campaigns	1,750	3,000
Emerging threats	2,950	3,000
Schools work	1,500	5,000
Diversionary Activity / Mentoring (Streetvibe)	9,573	9,573

Fig 2 – PLF funding to the CSP

5.2 Attendance of responsible authorities:

- County Council – attendance from Community Safety and Supporting

Leicestershire Families

- Police – attendance from Neighbourhood Policing Area Commander and Partnerships Manager
- LLFRS – attendance from strategic and operational leads
- CCGs – Not able to attend currently although work is underway to secure attendance at future meetings
- Probation – Attend other Community Safety meetings at a higher strategic level

5.3 Outputs

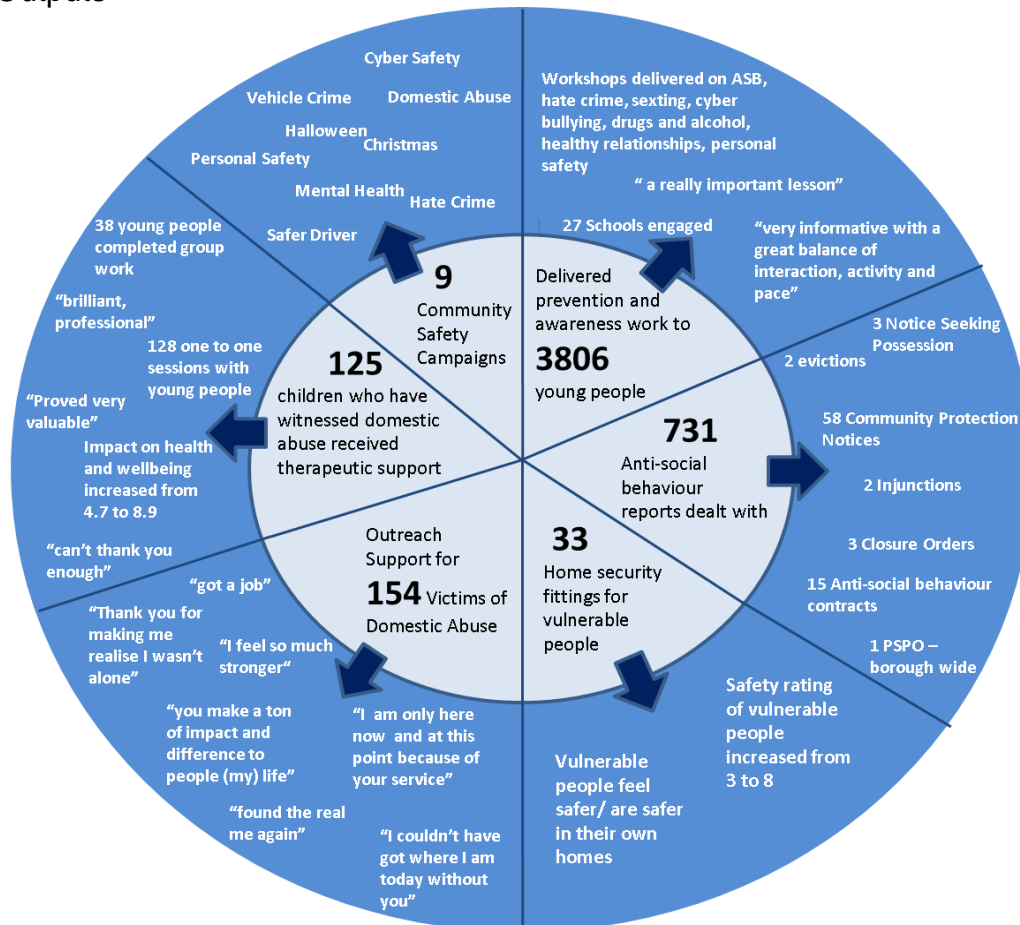


Fig 3 – CSP outputs 2017/18 to end of Qtr 3

6. Performance

- 6.1 The effectiveness of the CSP is measured against the partnership action plans and performance indicators around crime and antisocial behaviour figures. Data is both quantitative and qualitative in nature. The most recently updated Action Plan and Delivery Achievement Framework is attached at Appendix A.

All projects commissioned through PCC Partnership Locality Funding are ongoing with all on track to meet targets by year end. Performance reports are submitted to the PCC on a quarterly basis. Projects commissioned are highlighted on the Action Plan at Appendix A.

- 6.2 The table at Figure 3 below shows Qtr. 3 Police data which compares current year to date information with previous year to date as well as local and national trend information.

Blaby and Hinckley and Bosworth CSP Performance Report (1 st April 2017- Jan 15 th 2018)										
Performance Measure	Hinckley and Bosworth				Blaby				LLR	
	2016/17 YTD Recorded Offences	2017/18 YTD Recorded Offences	Year on Year % Change	3 Year Trend	2016/17 YTD Recorded Offences	2017/18 YTD Recorded Offences	Year on Year % Change	3 Year Trend	Year on Year % change LLR	3 year trend LLR
Total Crime	4371	5194	+ 18.8	↑	4034	4938	+22.4	↑	+ 19.7	↑
All Burglary	614	658	+ 7	↑	482	638	+ 32.4	↑	+ 11.5	↑
Theft From Motor Vehicle	548	698	+ 27.3	↑	544	790	+ 45.2	↑	+13.9	↑
Theft of Motor Vehicle	151	150	- 0.8	↓	90	133	+ 47.7	↑	+15.9	↑
Violence with Injury	372	449	+ 20.7	↑	261	294	+ 12.6	↑	+26.9	↑
Domestic Violence with Injury	141	190	+ 34.8	↑	111	136	+ 22.5	↑	+27.9	↑
Hate Crime	59	66	+ 11.9	↑	65	80	+23.1	↑	+25.2	↑
ASB Reported (police data)	1176	1020	-13.3	↓	1090	913	-16.3	↓	-6.4	↑

Fig 4 – Police CSP performance Qtr 3 2017/18

- 6.3 Points to note

- 6.4 The paragraph below from Office of National Statistics (ONS) advises that caution should be used when using police data solely as a reliable measure of trends:

Police recorded crime is not currently considered a reliable measure of trends in crime for most crime types, since it is prone to changes in recording practices and police activity as well as changing behaviour in public reporting of crime. As a result, trends will not always reflect changing criminal activity. Apparent increases in police recorded crime seen over the last 2 years may reflect a number of factors, including tightening of recording practice, process improvements, increases in reporting by victims and also genuine increases in the level of crime. It is often difficult to disentangle these different factors.

<https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins>

The following is also from the ONS and is a statement on crime trends with data taken from the Crime Survey for England and Wales (CSEW):

Our assessment of the main data sources is that levels of crime have continued to fall consistent with the general trend since the mid-1990s. However, these figures cover a broad range of offence types and not all offence types showed falls.

The CSEW shows that many of the high-volume crimes, such as lower harm violent crime, criminal damage and most types of theft, were either estimated to be at levels similar to the previous year or to have fallen. It also shows that crime is not a common experience for most people, with 8 in 10 adults surveyed by the CSEW not being a victim of any of the crimes asked about in the survey.

Police recorded crime statistics must be interpreted with caution. The police can only record crimes that are brought to their attention and for many types of offence these data cannot provide a reliable measure of levels or trends. However, for some offences, police figures can be useful in informing our understanding of the general picture of crime. This is especially the case for those crimes that generally have high levels of reporting to the police and where audits of recording practices have not highlighted significant concerns about the reliability of the data.

Police recorded crime showed continuing rises in a number of higher-harm violent offences that are not well-measured by the CSEW as they occur in relatively low volumes. This was most evident in offences of knife crime and gun crime; categories that are thought to be relatively well-recorded by the police. The occurrence of these offences tends to be disproportionately concentrated in London and other metropolitan areas.

Police figures also suggest rises in vehicle-related theft and burglary. These are offence types that are less likely to be affected by changes in policing activity and recording practice and are therefore likely to reflect some genuine increases. While these rises have not previously been reflected in the CSEW there are some signs that these increases in vehicle-related thefts may be beginning to appear in the latest estimates.

6.5 Local points to note

- 6.6 The “all burglary” category now includes sheds and outbuildings which has led to an increase in reported numbers. This has made it hard to evaluate the true rise in burglary from domestic properties across the Neighbourhood Policing Area (NPA).
- 6.7 Theft from motor vehicle includes a high number of stolen number plates which are recorded as theft from motor vehicle. Theft from vehicles at motorway services and from hotels in the area has also contributed and has led to targeted campaigns such as Hotel Watch. Although the trend is increasing in the LLR, it is worth noting that figures in Blaby reduced significantly in January and Hinckley and Bosworth has seen a steady reduction since July 2017.
- 6.8 Theft of motor vehicles has risen in Blaby but slightly reduced in Hinckley and Bosworth. This is partly due to increases in keyless car theft which has resulted in the CSP purchasing a stock of signal blocker pouches for distribution by Police as part of Op Lockout. Keyless car theft is a force wide issue. Other targeted work includes Op Odometer tackling particular car models which can

be vulnerable to theft.

6.9 The rise in the number of Hate Crimes reported is good performance as Hate Crime is under reported. The rise has prompted several responses. Hate Crime is now a standing item on Tactical Group agenda where Hate Incident Monitoring Project (HIMP) data is used to identify trends and areas for targeted work. In addition, victims of Hate Crime receive additional police support which and lead increased satisfaction levels from victims (currently 52%).

7. Risks and Challenge

7.1 The risks and challenges facing the CSP over the coming time are:

- Responding to crime trends both locally and nationally
- The partnership faces a number of new challenges in the form of new emerging priorities, in particular cybercrime, child sexual exploitation and modern day slavery.
- The potential for change to the community safety funding landscape. Funding has been subject to significant changes over the last several years. The CSP is reliant on Police and Crime Commissioner's Partnership Locality Fund. There is no guarantee of this funding continuing past 2018/19
- Our communities and the needs of our communities are constantly changing. There are a number of newer communities, an increasingly elderly population and there has also been a real shift to the complex nature of some of the problems that we have to deal with, in that they more and more often involve mental health and substance misuse issues.
- Reduction in partner resources.

8. Other significant issues

8.1 In preparing this report, the author has considered issues related to Human Rights, Legal Matters, Human Resources, Equalities, Public Health Inequalities, and Climate Local and there are no areas of concern.

9. Appendix

9.1 Appendix A – CSP Action Plans – Quarter 3 update

11. Report author's contact details

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APPENDIX A

Blaby and Hinckley and Bosworth Community Safety Partnership Action Plans 2017-18 Quarter 3 update

Strategic Priority: Protecting and Supporting People

Core Objectives:

- Provide support for victims, witnesses and perpetrators
- Increase reporting of domestic abuse and hate crime and ensure positive outcomes for victims
- Provide early intervention and awareness to help protect individuals from harm

ACTION(S)	Expected Outcome(s)	BY WHEN	BY WHO	PERFORMANCE MEASURE	BUDGET & FUNDING SOURCE	BOTH DISTRICTS?	Update
Continue to provide a children's service so as to intervene early with young people/families where domestic abuse is occurring.	Support for young people who have witnessed domestic abuse Increase in mental health and wellbeing of children who have witnessed domestic abuse	1 st April 2017-31 st March 2018	Rachel Burgess(HBBC) Rebecca Holcroft(BDC)	Increase outcomes for children who have witnessed abuse; this will be measured via evaluation forms to assess impact of service No. of children supported on 1:1 basis No. Children supported via group work	PCC Funding-Children's Worker Blaby - £23,000 Hinckley- £23,000	Yes	Children's service - In first 3 quarters: 139 referrals 446 1:1 visits At end of quarter waiting list in Hinckley is 35, Blaby 0 Impact of service : My star: service users moved from 4.7 to 8.9.(out of 10) Full data set and case Studies available on request

Continue to provide outreach support for victims of domestic abuse both on a 1:1 basis and via group work. Partnership protocol is in place with UAVA outreach to help local partnership working with district/borough services.	Practical and emotional support for victims of DA Improved outcomes for victims	1 st April 2017-31 st March 2018	Rachel Burgess(HBBC) Rebecca Holcroft(BDC)	No of referrals to outreach service No group programmes delivered	Funded by HBBC/BDC via mainstream funding	Yes	BDC received 8 referrals. There is an active case load of 22 receiving support and a waiting list of 4. Recovery Toolkit was delivered by BDC over theqtr. HBBC outreach received 28 referrals in the quarter and has delivered a group work programme for victims of domestic abuse. There have been no referrals from the police over the Qtr to HBBC or BDC due to a change in police reporting/ data. Solutions are being looked into by the police
Improve links with Voluntary and Community Sector (VCS) to ensure better use of community voluntary resources and to work together to interlink and commission services that support victims, witnesses and perpetrators.	Better interlinking of statutory and VCS services More support services for victims, witnesses and perpetrators.	1 st April 2017-31 st March 2018	Rachel Burgess/Edwina Grant/Shani Smith/ Rebecca Holcroft	Evidence of commissioned projects that support community safety agenda Outcomes from commissioned projects Evidence of joint working	Grassroots Funding from PCC Blaby – £3300 Hinckley – £4000	Yes	Grassroots funding - Hinckley are currently inviting VCS organisations to bid to do work around reduction of vehicle crime and speeding. Hinckley have a joint project running with the VCS Sector to provide intensive support to victims and perpetrators of domestic abuse. This is a pilot project which is underway. Further updates will be given next quarter. The HBBC Outreach service have assisted a local mental health charity allotment project to set up a project for victims of domestic abuse.
Map out pathways and current services for young victims of ASB. Engage	Better understanding of the victim	1 st April 2017-31 st	Rachel Burgess(HBBC) Rebecca	Engagement exercise with young people completed	Within existing resources	Yes	Plans in place to go into schools in early February to consult with young people on

young people in this process.	experiences / journey for young victims of ASB	March 2018	Holcroft(BDC)	Pathways mapped			what they feel is important for us to focus on as a CSP and to ask them their views and experiences around ASB
Deliver and continue to develop a prevention and awareness programme for young people both in schools and for young people excluded from schools.	Young people able to make informed choices Reduction in risky behaviours	1 st April 2017-31 st March 2018	Rachel Burgess(HBBC) Rebecca Holcroft(BDC)	No young people engaged in programme Feedback forms Programme developed for young people excluded from schools	PCC Funding- Young People's Prevention and Awareness Programme Blaby- £1500 Hinckley- £5000	Yes	Hinckley Engaged with 1136 young people year to date whilst delivering sessions on citizenship, ASB, Drugs and alcohol, NPS and healthy relationships
Prevention work to reduce harm caused by alcohol and substance misuse including targeted support and awareness raising for young people. Campaign to highlight risks of Cannabis to be included due to intelligence suggesting this is an emerging threat.	Reduction in harm caused by substance misuse- including legal highs Young people more aware of choices and risks around drugs and alcohol	1 st April 2017-31 st March 2018	Tactical Groups	No sessions in schools Increased knowledge of young people	PCC Funding- Young People Prevention and Awareness Programme and Campaigns Funding	Yes	Targeted sessions on alcohol carried out on BB19 Hinckley - Engaged with 556 young people year to date with workshops being delivered on alcohol and substance misuse
Delivery of Home Security scheme for vulnerable people	Decrease in fear of crime Support for vulnerable people Vulnerable adults are safer	1 st April 2017-31 st March 2018	Rachel Burgess(HBBC) Rebecca Holcroft(BDC)	No referrals to scheme Increased feeling of safety evaluation	PCC Funding- Home Security Scheme Hinckley- £2000 Blaby-£500	Yes	No referrals received for BDC in the qtr. 7 referrals to the home security scheme in Hinckley and Bosworth with safety rating increasing from 3 pre fitting to 8 post fitting (0 – unsafe, 10 – safe)

Work to raise awareness of scam mails and support for victims to prevent repeat victimisation. Educate frontline staff and ensure partnership actions to tackle. Link with CAB re: advice for victims.	Protect Vulnerable People Vulnerable adults are safer	1 st April 2017-31 st March 2018	Trading Standards Caroline North Local Tactical Groups	No people supported Training delivered Awareness raising with relevant agencies Campaign	Majority deliverable with existing resources PCC Campaigns Funding may be required	Yes	BDC has applied to become a Friend against Scams organisation (through Trading Standards). Hinckley and Bosworth have plans to become Friends against Scams. Community Houses are setting up community meetings at which Trading standards will give Friends against Scams training. This work will be developed in Q4.
Work to raise awareness of signs of CSE at a local level with agencies and the general public. To deliver healthy relationship workshops with young people to ensure they are equipped to understand healthy and unhealthy relationships	Protect vulnerable young people at risk of CSE Children and young people increase their understanding of risky behaviours in relation to CSE and domestic abuse	1 st April 2017-31 st March 2018	Local Tactical Groups Cat Lucas (County)	No. of awareness sessions with young people on healthy relationships Local CSE awareness Campaign delivered	Majority deliverable within existing resources PCC funding Young People and Campaigns Funding	Yes	CSE awareness sessions held on BB19. Feeling Safe group run in Blaby Police delivered CSEBDC staff. BDC promoted public performance of Chelsea's Choice BDC leading on a joint CSP CSE Campaign which will be delivered in March
To deliver campaigns, awareness raising events and training to raise awareness and reporting of hate crime and encourage reporting of hate crime. Promote 'respect difference' Promote use of better Journey cards	Increase reporting of hate crime Increase in awareness of Hate Crime, what services/support available and how to report it	1 st April 2017-31 st March 2018	Anita Chavda(LCC) Dan Eveleigh(police) Rachel Burgess(HBBC) Ian Parry (BDC)	No reported hate crimes Quarterly dashboard Evidence of awareness raising campaigns Evidence of positive respect difference campaigns/events	PCC Funding-Campaigns as detailed in reducing offending and reoffending priority	Yes	Both areas supported the County Hate Crime campaign.

Strategic priority: Reducing offending and re-offending

Core Objectives:

- Proactively tackle and reduce the number of incidents of ASB
- Reduce offences in priority crime areas in particular drug and alcohol related offences, domestic burglary and violence
- Reduce re-offending

ACTION(S)	OBJECTIVE	BY WHEN	BY WHO	PERFORMANCE MEASURE	BUDGET & FUNDING SOURCE	BOTH DISTRICTS?	Update
Improving knowledge of Registered Providers in tackling ASB from tenants	ASB is effectively tackled Victims and witness are supported	1 st April 2017-31 st March 2018	Sally Penney (LCC) Tactical Groups(HBBC and BDC)	Improved engagement by Registered Providers re:ASB	Deliverable within existing resources	Yes	Registered Providers were invited to county ASB Training
Deliver a programme of ASB prevention and awareness work for young people	ASB is effectively tackled Reduced offences in priority crime areas	1 st April 2017-31 st March 2018	Rachel Burgess(HBBC) Rebecca Holcroft(BDC)	No of Young People engaged with Increased awareness evaluation	PCC Funding- Young People's Prevention and Awareness Programme as detailed in Protecting People Plan	Yes	BB19 deployed to "hotspot" areas to engage with young people. Hinckley and Bosworth have delivered ASB workshops to 880 young people in schools across the borough both at primary and secondary schools
Improve ASB reporting mechanisms and encourage reporting from young people (use of different platforms such as apps, social media etc)	ASB is effectively tackled Citizens feel able to report ASB	1st April 2017-31st March 2018	Rachel Burgess(HBBC) Rebecca Holcroft(BDC) Sally Penney (LCC)	Number of reports made per channel Number of young people reporting ASB	Deliverable within existing resources	Yes	This work has not been delivered to date
Young people engaged in/at risk of involvement in ASB have access to diversionary	ASB is effectively tackled	1 st April 2017-31 st	YOS Rachel Burgess (HBBC)	Number of young people taking part	PCC Diversionary Activities	Yes	Streetvibe is commissioned to provide this service.

activities, especially in ASB "hotspots"		March 2018	Rebecca Holcroft (BDC)		funding Blaby - £9573 Hinckley - £9573		BB19 continues to provide a reactive service, deploying to areas where there are ASB issues identified. Included targeted sessions on Halloween and Fireworks/ASB on BB19
An enforcement policy for young people is produced, in consultation with partners and young people which incorporates aspects of restorative justice as an alternative to fixed penalty notice	ASB is effectively tackled	1 st April 2017-31 st March 2018	Rebecca Holcroft (BDC)	Policy is published and implemented	Deliverable within existing resources	Yes	Action Complete
A programme of activities to tackle Rural Crime is produced including actions on Road Safety and Heritage Crime, communications with rural communities and sharing learning from existing urban networks and organisations.	Citizens in our rural communities feel safer Awareness of rural crime issues increase	1st April 2017-31st March 2018				Yes	Promotion of crime prevention advice in rural areas following spate of shed breaks in Croft. Rural Crime and Rural Watch continues to develop across the NPA. Agenda item on rural Watch. Rural conference in Hinckley and Bosworth held in Qtr 3
A programme of activities to promote Cyber Safety in our communities and businesses	Citizens increase their awareness of Cyber Safety	1st April 2017-31st March 2018	Tactical Groups BDC and HBBC	Number of sessions held/people engage with Increased awareness of Cyber Safety	PCC funding Campaigns- as below	Yes	BDC – pursuing membership of Trading Standards Friends against scams scheme. Session on Cyber safety and CSE delivered by police at BDC. CSP FB page delivered safe passwords messages for Cyber safety week Cyber Safety Training planned for HBBC Staff. Cyber Crime Campaign planned for February

<p>To deliver campaigns, awareness raising events and training including:</p> <p>Seasonal Campaigns National campaigns Local campaigns on issues identified from our CSP survey, partner priorities and other consultation Emerging threats</p>	<p>Citizens increase their awareness of community safety issues and how to reduce the opportunity for offences to occur</p>	<p>1st April 2017-31st March 2018</p>	<p>Tactical Groups BDC and HBBC</p>	<p>Campaigns delivered</p> <p>Number of people engaged with</p> <p>Events attended</p> <p>Awareness increase</p>	<p>PCC Funding-Campaigns Hinckley - £3000 Blaby- £1750</p>	<p>Yes</p>	<p>Campaigns delivered: Celebrate Safely Hotel Watch White Ribbon (Domestic Violence) Hate Crime awareness Police delivered Op Pioneer (theft of motor vehicles) Christmas Campaign Halloween Campaign Safer Driver Campaign Hate Crime Campaign</p> <p>Planned for Qtr 4 – 'Ask Angela' initiative (safe dating) Black Roses at Blaby Cyber Crime CSE Campaign</p>
<p>A targeted, area based campaign to reduce burglary using Neighbourhood Watch and police volunteers</p>	<p>Citizens feel safer Opportunities for domestic burglary offences decreases</p>	<p>1st April 2017-31st March 2018</p>	<p>Insp Eveleigh NHW co-ordinators</p>	<p>Campaign delivered</p>	<p>PCC Funding-Campaigns – as above</p>	<p>Yes</p>	<p>Burglary awareness as part of Christmas Campaign NHW awareness raising in local magazines</p>
<p>Identify emerging threats throughout the year via tactical delivery groups and JAGs and put in place appropriate actions to tackle</p>	<p>Citizens are safer</p>	<p>1st April 2017-31st March 2018</p>	<p>Tactical Groups</p>	<p>Actions in place and delivered via tactical groups</p>	<p>PCC Funding Emerging Threats: Hinckley-£3000 Blaby-£2950</p>	<p>Yes</p>	<p>Identified burglary, theft of motor vehicles with campaigns for both planned in Qtr 4</p>

Strategic Priority: Improving Community Confidence

Core Objectives:

- Increase customer satisfactions levels
- Improve how we communicate and engage with people and communities
- Promote community cohesion

ACTION(S)	Expected outcome(s)	BY WHEN	BY WHO –	PERFORMANCE MEASURE	BUDGET & FUNDING SOURCE	BOTH DISTRICTS?	Update
Establish methods that enable CSP to give clear messages about services available, how people can report in and what people can expect from the service	Communities are satisfied with crime reduction and/or prevention services People are clearer on where to report People are clearer on what they can expect from a service (managed expectation)	1 st April 2017- 31 st March 2018	Emma Smith (Police) Tactical Groups	Effective method of relaying messages on services available	Activities can be funded within existing resources.	Yes	CSP Newsletter established Blaby CSP facebook page has made 42 posts with a reach of 3007 in Qtr 3 including Shed Breaks prevention, celebrate safely, national alcohol awareness, promotion of Chelsea's choice public performance, Cyber safety. Tactical group co-ordinate campaigns diary and messages to be promoted each quarter
Deliver a piece of Insight work to better understand what the public want to know and how they want to know about it in relation to the work of the CSP	More focused /effective engagement with the public	By end October 2017	Tactical Groups	Insight exercise and report completed	Activities can be funded within existing resources.	Yes	This work has not been delivered to date. However Insp Emma Maxwell is requesting any information on this held by police comms.
Use a variety of methods to engage young people in the work of the CSP and reinforce a positive relationship with partners.	Improve engagement between young people and CSP	1 st April 2017- 31 st March 2018	Sam Shaker (BDC) Streetvibe LCC – Early Help & SLF	Number of engagement activities taken place. Positive evaluation by young people.	Some activities can be funded within existing	Yes	Blaby Use of BB19 and CSP FB pages to promote CSP activities (BB19 and impact timetable, Celebrate safely,

			Teams Youth Council		resources. This will also link to PCC Funding Young People Prevention and Awareness Programme		<p>alcohol awareness etc) 11 posts with a reach of 1170.</p> <p>National Alcohol awareness – events held on BB19 bus in Glenfield and Blaby ASB busters, Keep Safe Club and Safety Crew offered for schools work.</p> <p>LLFRS attend youth groups and youth sessions.</p> <p>Hinckley Current plans have incorporated views of young people. Plans in place to go into schools in early February to consult with young people on what they feel is important for us to focus on as a CSP.</p> <p>Safer Driving event at Hinckley Academy Engaged with 1136 young people year to date whilst delivering sessions on citizenship, ASB, Drugs and alcohol, NPS and healthy relationships</p>
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<p>Promote to the public examples of what happens when reports/intelligence are received:</p> <ul style="list-style-type: none"> - E.g. case studies. A day in the life of a PCSO etc 	Communities are satisfied with crime reduction and/or prevention services	1 st April 2017-31 st March 2018	Tactical Groups	No of examples promoted to the public.	Activities can be funded within existing resources.	Yes	<p>Leicestershire Police promote good news stories where public reporting has led to action.</p> <p>Lives Not Knives week of action outcomes were promoted to members via members bulletin</p> <p>These are shared on social media by tactical group members.</p> <p>The 2 CSP Newsletters produced to date this year have incorporated good news stories</p>
Look into options for Community Tension Monitoring	Communities are safer	1 st April 2017-31 st March 2018	LCC	Community Tension Monitoring Tool in place	No funding identified. Not known if funding is required at this point.	Yes	<p>BDC has made 1 report to the partnership monitoring tool.</p> <p>HBBC has made a number of referrals to the partnership monitoring tool.</p> <p>“places” including areas of community tension are a standing agenda item at the People and Places forum.</p> <p>Community Tensions are discussed on a four weekly basis at Tactical Group when necessary</p>
Work to improve cohesion within communities and positively promote community strengths	Improved community cohesion	1 st April 2017-31 st March 2018	LACs Edwina Grant Rachel Burgess Rebecca Holcroft	Evidence of Community cohesion events and positive promotion of communities and their strengths	Activities can be funded within existing resources	Yes	<p>The delivery achievement framework gives a list of the community cohesion events that are going on across the NPA.</p> <p>CSP members attended various community events across HBBC and BDC.</p>

							Police volunteers carried out “door knocking” advice in areas at risk of motor vehicle theft.
Continue to promote successes of the CSP	Communities are satisfied with crime reduction and/or prevention services	1 st April 2017-31 st March 2018	Tactical Groups	No. of good news stories No. of CSP newsletters	Activities can be funded within existing resources	Yes	2 CSP Newsletters have been produced Year to date. Another one is currently in production for publishing in February
Deliver local action plans in relation to the PREVENT agenda	Deliver local strategy re: PREVENT	1 st April 2016-31 st March 2017	Edwina Grant Rebecca Holcroft Gurjit Samra-Rai(LCC)	Local action plans on target. Referral procedures in effective use by key officers.	Activities can be funded within existing resources	Yes	Complete – Action Plans are in place and being delivered
Explore the option for a dedicated engagement function for the CSP to increase the engagement opportunities with the public	Communities are satisfied with crime reduction and/or prevention services Communities feel Safer Communities are safer	End June 2017	Sharon Stacey(HBBC) Sarah Pennelli(BDC)	Dedicated function considered	No funding identified. Scoping to be done in first instance.	Yes	BDC this function has been built into the Partnership Support Officer role. HBBC are currently using Prevention Officer Post to deliver engagement functions